SIGN IN

To access the Admin Tools area within the Cloud Services Portal: Go to https://portal.momentumtelecom.com to enter your separate Administrator account Username and Password credentials to Sign In and follow any MFA protocol setup or data entry steps presented to you. *Note: Upon initial log in, the system requires all account holders to acknowledge Terms and Conditions.*

ADMIN TOOLS MENU

The Admin Tools Menu on the left side of the page offers permission-based access to at least some of the following sections. **Note**: Only those sections and tools the organization needs and the Admin is authorized to view will display.

- » Dashboard The site Home page displays account activity, and offers filtered quick access links to Admin Tools sections.
- » Locations & Groups Access to manage Department or Service level settings organized by Locations or Groups.
- » Services & Users Access to review and manage individual User level services and settings.
- » Trunking | IP Trunking | Enterprise Trunking General SIP or customized trunk information and setting administration.
- » Enterprise Settings Enterprise level feature and services management.
- » Contact Center Manage queues, schedules, assignments and the setup for any Contact Center(s) on the account.
- » *Billing Restricted Access. Authorized Admin access to account billing history and payment management tools.
- » *Microsoft Teams Restricted/Limited Access. O365 / MS Teams Admin access to manage hosted voice access for users.
- » *Call Recording Limited Access Licensed only. Manage voice settings and Call Recording portal access permissions.
- » *Webex Webex Customers Only. Search/Review activation process status data for Webex licenses on the account.
- » *Support Tickets Restricted Access. View and (where fully authorized) submit minor tickets to Momentum's Retail Support.
- » *Circuits | Service Locations Data Only List of active circuits/NIDs in inventory. Permission-based access to additional tools.
- » *Manage MFA Review user MFA activation status and Reset MFA to assist users with MFA-related portal access issues.

ADMIN DASHBOARD

The Home page for Administrators.

The Admin Dashboard provides at-a-glance views of *Live* and historical account activity <u>AND</u> direct quick-access links from each card section to filtered views of your administrator-level tools, services, and features. Now you can track what's going on within your Enterprise account and access any area or service your organization wants you to manage from one web page - *fast*.

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	Favorite Services				Quick View	Manage	Call Activity	Dat Datas
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	-	tejor no. Neje 18122	Al Tichata					

View Invoice

ADMIN DASHBOARD FEATURES

The Dashboard section cards offer LIVE and historical data along with easy access to common administration tools. All Dashboard features and menu items require sufficient authorization or permission to view and use.

GAINESVILLE GA 30501

Account No : 987654321

Activity History

Basic Metered (4706321482) a few seconds age

Dialln Feature (4706321488) a few seco

AA Tree (4706321472) a minute ago

Exec DID (4706321468) 17 hours ago Basic Metered Vmail (4706321535) 2 days a

Smart Number (4703770105) 2 days ago

Voicemail Only TN (6782939529) 5 days age E911 DID (6783674584) 6 days ago

Premium Queue (4703770093) 7 days ago DID DID (4705093297) 8 days ago

Favorite Services

Q

+ Basic M

* AA Tre

+ Exec Loc 2

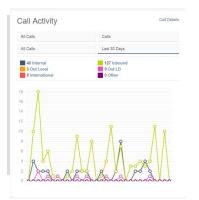
Exec Loc 2 (2056661018) 2 days ago

Best Company, Inc

Account Profile - Review current account information. Billing Admins can see the latest invoice, pay the current bill, and access the Billing history. Admins without Billing access permissions will only see the Profile information in this section.

Links to: Billing

Call Activity - A quick graphical view of call data, with tools to filter the view, useful 'mouse-over' details within the graph display, and access to open and filter your call logs for reporting.



Devices - Current counts for registered, unassigned, and provisioned devices in Momentum inventory, and the ability to filter by **Location**, check registration status, and access device assignments.

Links to: Services & Users

Devices	Check Registration Status
All Locations	
Registered	
Unregistered	Manage
Provisioned	Manage

Quick View	
	Manage
10	
Services & Users	Manage
308	
Devices	

						Support Tickets		
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					CBT	5		
015537	2 bed	Mear	192	New	08/24/2 09:10.4M			
					CST	Al Tababa		
015627	1151	Meor		Down	06/05/2 10:30 AM	5		Ver
					051			
014030				New	06/06/2 07/03.AM			

Total Due: \$6,043.54 Current Balance: \$15668.71 Due Date: 3/31/2018

Activity History - Shows recent Administrator-level activities and provides quick access links to review the account or service shown in the list.

Links to: Direct links to Dashboard of the accounts or services listed here.

Favorite Services - Locate accounts to set as favorites ★ for constant quick Dashboard access.

Links to: The Services & Users page and to the selected User's Dashboard for account management.

Quick View - Total number of Locations & Groups, Services & Users, and Devices. Information is based on the Admin's access permissions.

Links to: Filtered views of Locations & Groups and Services & Users

Support Tickets & Starred

Tickets - These two optional dashboard cards only display to authorized Admins and offer quick views of useful support ticket information, and link access to the Support Tickets section.

LOCATIONS & GROUPS

Review and manage settings for the Users and Groups that are assigned to Locations.

The Locations page provides a searchable table listing of the Locations currently configured on the account. Authorized Admins may use the Section Search to locate specific terms within the table, use the column headers to sort the list alphanumerically, and access the following areas for each Location listed on the page:

- Location ID, Services, and Users Click on the number displayed for a Location in these columns to open the related list within the **Services & Users** page.
- Links to review and manage the Emergency Call Notification Email and See 911 Address List for each location.
- Edit icon 🖉 (far right column) opens the Group Settings dialog for the selected Location.

Nonce Name Location ID Survices Users IVC Street SVC City SVC State Emergency Call Motification Email Housed IP FBX 100001651-02 81 7.3 800 Monical+ RD BRMINGHAM AL william powel@momentumtelecom.com SIP Tunking 100001651-02 22 21 800 Monical+ RD BRMINGHAM AL william powel@momentumtelecom.com	E911 See 911 Address List
Nested In-Pack 3100001161-01 81 73 sol Montcain RD binKMINGHAM AL william powel@momentumteecom.com SIP Tranking 3100001161-02 22 21 880 Montcain RD BIRMINGHAM AL william powel@momentumteecom.com	
	See 911 Address List
Hosted IP PEX 2 3100001651-03 8 9 880 Montolair RD BIRMINGHAM AL william powel@montentumtelecom.com	See 911 Address List
Service Office 3100001691-94 3 2 880 Montain RD BIRMINCHAM AL william powel@momentumtelecom.com	See 911 Address List
Brandon Erst SIP Trunk Test 3100001661-65 0 0 880 Montoleir RD BIRMINGHAM AL william powel@momentumbelecom.com	See 911 Address List
IPTrunking test location 310001651-08 48 28 880 Montoin RD BIRMINGHAM AL william powel@momentumtelecom.com	See 911 Address List
IP Trushing Test2 31000011911-07 54 35 880 Montolair RD BIRMINGHAM AL william powel@momentumtelecom.com	See 911 Address List
	See 911 Address List

SERVICES & USERS

Review and manage feature settings for individual users and services on the account.

Services & Users displays a searchable and sortable list of the user accounts currently defined on the account. The information is provided in a simple table format, and includes the Service Type, Name (First,Last), Service ID, Ext (Extension), MAC (Address), Location, Department and Number Assignment for each user, where defined. Links in the columns take users directly to the related area of the site where editing or review of filtered data may be performed. Admins may also select specific listings to display as Favorites 🖈 on the Dashboard for quick access to accounts that they manage frequently.

						<u>(</u> Q			į. Hi, Ja
	Services & Us	ers 65						٩	
								6.4000TT	Check Registration Statu
	* Service Type	First Name	† Last Name	Service ID	Extension	MAC	Location	Dept	Assigned To
Services & Users	Anywhere Feature Con	trol anywhere	control	7627289257	9257		Call Center		anywhere control
	🛨 DID	DID	DID	7827289287	9287		SIP Trunking		DID DID
	 Basic Metered Seat with Voicemail w/ DID 	h Basic	M Vmail	7827289253	9253	a54054135odc	Call Center		Basic M Vmail
	🛨 Auto Attendant Tree	AA	Tree	7627289263	9283		Call Center		AA Tree
	+ Premium Call Center Agent						Location 3		
	* Auto Attendant Unlimite	d Standard	AA	7827289255	9255		Call Center		Standard AA
	* Collaborate Bridge	Collab	Bridge	7027289202	9282		Call Center		Collab Bridge
	* Premium Contact Cent Queue with TN Unlimit	er Premium ed	cc	7027289259	9259		Call Center		Premium CC
	* Audio Conferencing	Audio	Conf	7827289261	9261		Call Center		Audio Conf
	* DID	DID	DID	7827289288	9200		SIP Trunking		DID DID
	* DID	DID	DID	7827289290	9290		SIP Trunking		DID DID
	* DID	DID	DID	7827289273	9273		SIP Trunking		DID DID
	* DID	DID	DID	7827289287	9287		SIP Trunking		DID DID
	* DID	DID	DID	7827289288	9258		SIP Trunking		DID DID
	* DID	DID	DID	7827289285	9255		SIP Trunking		DID DID
	* 00	DID	DID	7627289271	9271		SIP Trunking		DID DID

ENTERPRISE SETTINGS

Manage the Enterprise (global) level settings and features.

The **Enterprise Settings** menu option opens the *Enterprise* (global) level default feature settings for review and edit. These may include the Global Enterprise Services settings (Departments, Directory, and Time Schedules), and the Global Contact Center settings (Agents, Unavailable Codes, Disposition Codes and Routing Policies).

• View/Edit The drop down arrow ► next to an item opens the Edit Settings view.

		Quinter	i Hi,	•
М моментим				
	FQDN Setup			
Admin Tools	Publik Setup			
and the second se	Enterprise			
	Enterprise Services			View/Edit
The second se	Departments			►
	Emergency Call Notification Email			Þ
	Enterprise Directory			►
A Enterprise Settings	Time Schedules			►
	Contact Center			
	Global Contact Center Settings			View/Edit
	Agent Default Settings			►
	Agent Unavailable Codes			►
	Call Disposition Codes			
	Contact Center Routing Policies			Þ

CONTACT CENTER

Contact Center management tools for activation, setup, and feature configurations.

The **Contact Center** page provides authorized Admins with full access to manage their Contact Center feature configurations and overall settings. This section shows the current Status, Name, Type, Phone Number, and

Ext(ension) within a searchable list. Each Contact Center listing offers access to **Edit** its default setup and **Configure** individual feature settings.

	٩		i Hi, Jan -
Contact Center Lo	ocation List		
Contact Center Location	I List		
Location	Location Name	View	
310000028-01	Louie's Famous Chicken	Edit	
310000028-09	Test2	Edit	
		0	
	Contact Center Location Location 310000028-01	Contact Center Location List Contact Center Location List Location Location Name 310000028-01 Louie's Famous Chicken	Contact Center Location List Contact Center Location List Location Location Location Location Name View 310000028-01 Louie's Famous Chicken Edit



*BILLING

Restricted Access. Authorized Admins may review and manage account billing information and payments.

The **Billing** page displays current account and balance history information (at the Enterprise or - where enabled - at the Location level, with easy access to the tools that allow Admins to review and manage statements, edit the billing payment method information, setup routine monthly payment schedules, and even immediately pay the current bill when necessary. Billing tools include:

				 i Hi,
М МОМЕNTUM	_			
User Services	Billing			
Basic Materied Seat				
Admin Tools	Cu	istomer Profile		-
E Billing	ВІ	Is		<u>i</u>
		Current Bill:	\$19,851.20	
		Past Due:	\$0.00	
		Amount Due:	\$19,851.20	
		Due Date:	08/14/2024	
				Pay My Bill
•				
	Re	ecent Activity		.
	Ct	urrent Billing Method		-
	st	atements		-

Pay My Bill • Billing Method Setup • View Statements

TRUNKING

Access for IT Admins to review and manage basic SIP Trunking settings.

The Trunking page allows authorized Admins to review current SIP Trunk settings for the account. The page prominently displays a sortable and searchable table listing the trunk group(s) with Location Name and ID, Trunk Group ID, Pilot DID, Enterprise Call Path, Location Call Path, and Service Number.

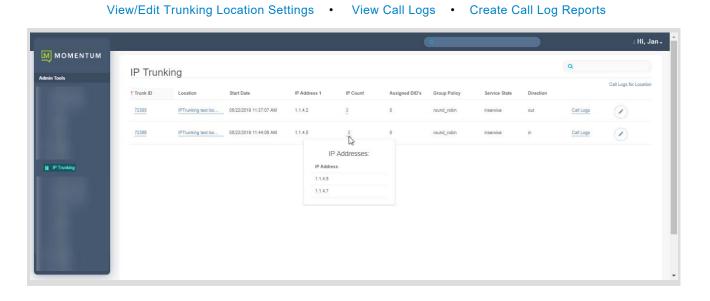
- Location ID Links directly to the Services & Users page to review or modify individual assignments.
- Pilot DID Provides a color code health indicator (Red = Issue) and links directly to the Services dashboard.
- Edit The Edit icon 🕢 opens the Group Settings page for administration of the SIP Trunk defaults.

моментим	Trunking 4						٩	
dmin Tools	Location	Location ID	Trunk Group ID	Pilot DID	Enterprise CP	Location CP	Services Numbers	Edit
	location 2	310000028-02	2057219606TRUNK	2057219806	7	2	2	
	Sip Trunk Location	310000028-05	2057219823TRUNK	2057219823	7	3	3	
Trunking	Hilaire's House of Chicken Soup	310000028-03	2057300016TRUNK	2057300916	7	1	0	
	Sip Trunk Location	310000028-08	2057300979TRUNK	2057300979	7	1	o	

IP TRUNKING

Advanced Access for IT Admins. Review and manage specialized IP Trunking information and settings.

For those organizations using **IP Trunking**, this page displays current and historical IP Trunking information, with easy access to the tools that allow authorized Administrators to manage IP Trunking location settings and create call log reports. IP Trunking tools include:



ENTERPRISE TRUNKING

Advanced Access for IT Admins. Review and manage Enterprise SIP Trunking settings for the account.

The **Enterprise Trunking** page provides access to the tools that allow specially trained and authorized Admins to manage and maintain specialized Enterprise trunk group settings.

View/Edit Trunk Group Settings
• Manage DID Associations • Manage Routing/Priority/Weight

Enterprise T	runking				Manage Associate
Enterprise Trunk Name:		2100017914-MSTeams			manage Associate
Max # of Reroute Attempt	s (max 10):	10			
Max # of Reroute Attempt	s within a Priority (max 10):	10			
Route Exhaustion Action		O None			
92 Sabolysky * Society (Market)		Forward to Phone			
rise Trunking		Forward to Phone 8635551212			
rise Trunking * Trunk Group Weight must be an * Trunk Group Priority must be an					
* Trunk Group Weight must be an			Weight	Manage Trunk	
* Trunk Group Weight must be an * Trunk Group Priority must be an	Integer between 1 and 10	8635551212	Weight	Manage Trunk	
* Trunk Group Weight must be an * Trunk Group Priority must be an Trunk Group	Integer between 1 and 10 Available / Assigned	9835551212 Priority		Manage Trunk	

TEAMS (MS or OC)

Restricted Access for O365/MS Teams Administrators Only.

A Teams section only displays for those organizations with integrated **Teams** services (Direct/Derived routing connector or Operator Connect), and offers specially authorized and trained Teams Administrators access to a simplified deployment wizard. Post-deployment, the wizard tabs offer read-only views. The User List and Resource Accounts tabs offer basic tools for MS Teams TN/Direct Routing setting management from this portal. *Teams-related setting and user administration tasks should be managed by an O365/MS Teams Admin with sufficient permissions via the organization's O365 / Teams Admin portal.* The available Teams section tools (Post-Deployment) include:

Microsoft Teams Connect to Microsoft 365 Setup Domain DNS Configuration Setup Temp Users D 1 n . mount 60 untgre 10 1 untgreen themoun mountg @themoun 310000 345@3100 nountgre @themcun

Teams Deployment Info • User TN / Derived Routing Assignment Access • User/Phone List

CALL RECORDING

Access to review and manage Broadsoft Call Recording license holder voice settings and site access.

This section only displays in Admin Tools for those organizations with Call Recording licenses in place, and offers access to manage voice and 3rd party portal access settings for license holders.

					•	
Call Recordin	Group	Role	Recording	Extension	C.	
Sipr sting - [29] 275]	310004616-01	User - Advanced	ALW/V/S	255 S@nymits	 Image: Contract of the second s	
Sip: using - [29: 350]	3100004616-01	User - Advanced	ALWAYS	255 id@mymtm		
Sprinning - port only	3100004616-01	User-Basic	ALWRY'S	205 Id@myreten		
Sipr sting - [217 447]	3100004616-01	User - Basic	ALWRY'S	255 D@myrrits		
Sipe sting - [210: 600]	2100004616-01	User - Basic	ALW/9/S	255 X@mym8m		
Sipe sting - pte: 744	3100004616-01	User - Basic	AU/00/5	255 M@nyren		
5ipr uting - [201 499]	3100004616-81	User - Basic	AUNR/5	205 KQmymin		

View License Holders • Manage Call Recording Voice Settings • Manage Call Recording Site Access

WEBEX

Limited Access section for accounts with Webex application licenses.

The Webex section displays only if Webex licenses have been purchased for users on the account and should be viewed only by authorized Administrators. The Webex page provides a searchable list of the Webex users currently licensed on the account and their current activation process status.

Search Table Contents • Filter by Activation Status • Sort Columns • Refresh Status for Updates • Directory Sync

	Webex Review progress of W		All ur users:	v						Last Synced Date: Wed Sep 14 0400 (Eastern Daylight Time) In queue to be processed Directory Sync	2022 15:40:26 GMT- Exi
	Location	Webex License	↑ Service Type	Service	ID	Ext	First Name	Last Name	Email	Webex Email Validation	
	All v			All	*						
	4/2021 regression test	standard	Basic Metered Seat	20	11	1013	contact center'	Tesť	cctest@mglgo.us	Provisioned	Refresh Status
\supset	4/2021 regression test	standard	Basic Seat	20	76	9877	James	Hetfield		Pending Email Input	Refresh Status
	SIP Trunking	basic	Smart Number Seat with Messenger	20	23	5523	Smart	Number	smno@mglgo.us	Pending Email Validation	Refresh Status
	SIP Trunking	basic	Smart Number Seat with Messenger	20	84	7684	DID	Number2		Pending Email Input	Refresh Status

***SUPPORT TICKETS**

Limited Access / Advanced Permissions required section.

The Support Tickets section displays only if the Admin has been granted permission to view it. Additional permissions required in order to be authorized to also submit minor tickets to Momentum Retail Support.

				-	144 V.						
				For imme	ediate ass	istance please 888.538.396	CALL Customer	Care			
				(11	referencing a		e your ticket # ready)				
	t Tickets 5										
* List reflecting all	gen tickets & fickets closed within last 7 da	iys.									Enter New Ticket
* J Ticke	Status	Subject	Contact	Priority	Opened	Closed	Escalated	Category	Contact Method		
All	✓ All ✓	All 🗸	All 👻	All 🗸			All 🗸	All 👻	All 🗸	Clear Filters	
* 01:	New	TEST - DO NOT CLOSE		Minor		10:55 AM	no	Other			
+ 01:	New	QA Test - Do not		Minor		10:19 AM	no	Other	Email		
	These	close						outer	Child		
	New	test	QA Tester	Minor		10:42 AM	no	Mobility	Email		
* 01:		TEST - DO NOT				09-13 AM					
		CLOSE - Voice ticket		Minor		00.13 AM	no	Other		\checkmark	
★ 01★ 01:	Open	submission without required field data									
		submission without	QA Tester	Minor		11:51 AM	no	Features	Email		

*MANAGE MFA

Data shown in this section is permission-based.

The Manage MFA section offers access to a searchable and sortable list view of the user and admin portal access accounts along with a **Reset MFA** tool that lets the Admin disconnect an account's current MFA protocol thus allowing the account holder to sign into the portal without using MFA (if MFA is Optional) OR setup a new MFA protocol again during the next sign in attempt (if MFA is Mandatory). The data in this page is populated as account holders set up their MFA protocols during sign in or via their account profile.

Note: Only the Portal Account Holder can set up the Multi-Factor Authentication protocol they'll use to log into their account.

OMENTUR	Ma	ana	ge MF	AUsers					A
Tools	Use	er ID Azure User Name		Emai	1	Verification Method	Last Reset	Manage User	
	41	38	prodr	gmomentumtele	st	§momentumtelecom.com		2023-11-09	Reset MFA
	21	97	2056	ymäm, us	ja	eny@momentumteleco	app	2024-02-14	(Reset MFA)
	1!	40	4706:	ymbri, us	da	ri@gomomentu		2023-10-23	Reset MFA
	1!	38	4703	symfim, us	ve	etty@momentu		2023-10-23	Reset MFA
	1!	37	1657:	030643_VMR@	ja	mentumteleco	sms	2023-05-26	(Reset MFA)
	11	22	4705:	symfim us	st	umfelecom.com		2023-10-23	Reset MFA
	11	18	4705:	ymtm.us	sk	umtelecom.com	sms	2024-02-14	(Reset MFA)

*Circuits & Service Locations

Data/Managed Network Customers ONLY.

The **Circuits** page displays a list of circuits that are currently in inventory and active with the Service Provider. If Monitoring service was purchased, status indicators display red (down) or green (up). Gray = known/unmonitored. Additional tools require authorization. **Service Locations** offers a helpful Mapped view of known circuits with tools for reviewing more status details if monitored.

						i Hi, michael	
MENTUM	Circuits List						
•	9						
	Circuit ID	Circuit Name	Speed (Mbps)	Location		Status	
	NP20012_ATL_GA	DSFL2	500 / 500	NP2	9506]	•	
ts	R02874	USSD3	100 / 100	R02			
	R02928	USLEB	500 / 500	R02			
	R03016	USVA1	100 / 100	R03		•	
	P20032_BOS_MA	USPLN	1000 / 1000	P20	MOMENTUM	-	R
	R00928	USHI2	20/20	R00	Admin Tools III Dashboard	Service Locations	Mar Human
	R00997	USBEN	50 / 50	R00	♀ Locations & Groups	ILLINOIS INDIANA OHIO PENNS	YLVANIA New York
	R01205	USRI3	100 / 100	R01	Circuits Circuits Service Locations	Columba St. Louis Columba St. Louis Columba Co	MARYLAND NEW JERSEY Washington Fartes DELAWARE Journe Cry
	R02043	USCSP	150 / 150	R02	Zo Manage MFA	Example Company of the second se	Refrond Acristo of Argina Beach
	R01624	USBOH	500 / 500	R01		Statistics Diameter Commence C	
	R01734	USASH	200 / 200	R01		Offine: 3 Harssille	
	R01887	LISMEN	1000 / 1000	R01		Contex	

9

*DEVICES

Restricted - Service Provider Level. Support/SLA Impacting. Advanced additional training required prior to access. Review and manage devices in NEPS inventory, along with their settings and assignments.

The Devices section offers access to a searchable view of All, Assigned, and Unassigned Devices for management, with the ability to Export a detailed device listing report, and add new devices to inventory, and manage FQDN and VLAN assignments for Locations on the account. The device management tools provided here make it easy to Add new devices to inventory, Configure, Swap and Assign listed devices, Remove device assignments, Delete devices from inventory, and review the historical activity of actions performed on each device within the Portal.

										с ні,			
M Device	95 23								9			Add D	-
												Check Registration	
All Devices	Assigned Unassigned Group FO	ACQ	Group VLAN Settings			TN						Export	Devio
MAC	Make Model	Code	Assigned To	Location	FQDN	Count	Video Enabled	Late Added	History				
1CAE7F4E6	CD6 FAX_AudioCodec_MP_202	Owned		Hosted IP PBX	NIA	0	No	06/21/2010 12:10 PM	۲	Configure	Remove	Edt	D
110033aa33	aa BW Polycom 331	Owned	Gopi Yeleswaraapu(20550004	Hosted IP PBX	10.0.20. 1	1	No	05/29/2019 02:54 PM	۲	Configure	Unassign		
0033096877	85 BW Polycom Business Media VVX 400/401/410/411	Owned		Hosted IP PBX	NA	0	No	03/19/2010 01:08 PM	۲	Configure	Remove	Edit	5
1144332211	44 FAX_AudioCodec_MP_202	Owned		Service Office	NIA	0	No	03/14/2019 03:22 AM	۲	Configure	Remove	Edit)
3828489548	92 BW Polycom 335	Owned		Hosted IP PBX	NIA	0	No	02/28/2010 01:25 PM	۲	Configure	Remove	Ede	2
3766766738	32 BW Polycom 335	Owned		Hosted IP PBX	NIA	0	No	02/28/2019 01:25 PM	۲	Configure	Remove	Edt	5
3429627823	89 BW Polycom 335	Owned		Hosted IP PBX	NA	0	No	02/28/2010 01:25 PM	۲	Configure	Remove	Edit	5
3344111154	BIV Polycom Business Media VVX 800 Paper Label Sidecar	Owned		SIP Trunking	NIA	0	No	02/27/2019 11:20 PM	۲	Configure	Remove	Edit	2
9988775644	BIW Polycom SoundStation IP 5000,6000,7000	Owned		Service Office	NIA	0	No	02/27/2010 10:47 PM	۲	Configure	Remove	Edt	5
3844221122	11 FAX_AudioCodec_MP_202	Owned		Hosted IP PBX	NIA	0	No	02/27/2010 10:45 PM	۲	Configure	Remove	Edit	
1133442211	22 BW Polycom 331	Owned		Hosted IP PBX 2	NIĂ	0	No	02/27/2010 10:41 PM	۲	Configure	Remove	Edit	
1122113311	44 FAX_AudioCodec_MP_202	Owned		Hosted IP PBX	NIA	0	No	02/27/2010 10:34 PM	۲	Configure	Remove	Edž	
3769275033	1b BW Polycom Business Media VVX 201	Owned		SIP Trunking	NIA	0	No	02/22/2019 05:41 AM	۲	Configure	Remove	Edit	
7593827529	IS2 BW Polycom Business Media VVX 400/401/410/411	Owned		SIP Trunking	NA	0	No	02/22/2019 05:41 AM	-	Contaire	Remove	Edt	

***SERVICE CHANGES**

Restricted - Service Provider Level. Support & Billing Impacting. Advanced additional training required prior to access. Perform some simple single-process orders and assignment changes to services for the account.

The **Service Changes** page displays current account service orders, with easy access to the tools that allow specially trained/authorized Admins to Move, Add, and Change account services and review order status information.

OMENTUM									
ols	Service C	Changes						Add Service	es Manage User Add-C
	Location: AI	Locations							View All Service Cha
	Open Requests	Seat Type Caller ID [CN	AM] Block Extension Lin	e Type Listing Virtual Term	inating Number				
	Order	Account	MACD Type	Created Date	Created By	Modified Date	Modified By	Status	
		All ¥	All ¥					All 🔻	Clear Filters
	280683	310000028-12	ADD_SERVICES	03/20/2019	rfetters	03/20/2019	rfetters	OPEN	
	286681	310000028-12	ADD_SERVICES	03/20/2019	trizzoarter	03/20/2019	trizzoarter	OPEN	
rvice Changes	286680	310000028-12	ADD_SERVICES	03/20/2019	vwhitsett	03/20/2019	vwhitsett	OPEN	
	286676	310000028-01	ADD_SERVICES	03/20/2019	Cloud Services Portal	03/20/2019	Cloud Services Portal	PROCESSING	<u>View</u> Terminate
	286606	310000028-01	ADD_LOCATION	03/19/2019	jdewoody	03/19/2019	jdewoody	PROCESSING	
	286120	310000028-08	DISC_LOCATION	03/18/2019	matt.warren	03/18/2010	matt warren	OPEN	
	285235	310000028-01	ADD_SERVICES	03/13/2019	Cloud Services Portal	03/13/2019	Cloud Services Portal	OPEN	Edit Delete
	284802	310000028-01	ADD_SERVICES	03/11/2019	Cloud Services Portal	03/11/2019	Cloud Services Portal	OPEN	Edit Delete
	284801	310000028-01	ADD_SERVICES	03/11/2019	Cloud Services Portal	03/11/2019	Cloud Services Portal	OPEN	Edit Delete
	284800	3100000028-01	ADD_SERVICES	03/11/2019	Cloud Services Portal	03/11/2019	Cloud Services Portal	OPEN	Edit Delete
	284799	3100000028-01	ADD_SERVICES	03/11/2019	Cloud Services Portal	03/11/2019	Cloud Services Portal	OPEN	Edit Delete
	284798	3100000028-01	ADD_SERVICES	03/11/2019	Cloud Services Portal	03/11/2019	Cloud Services Portal	OPEN	Edit Delete
	284781	310000028-01	ADD_SERVICES	03/11/2019	Cloud Services Portal	03/11/2019	Cloud Services Portal	OPEN	Edit Delete
	284777	3100000028-01	ADD_SERVICES	03/11/2019	Cloud Services Portal	03/11/2019	Cloud Services Portal	OPEN	Edit Delete