



Nomorobo defends your telephone number against unwanted phone calls. To activate and take advantage of this service, follow the steps below.



You will be returned to the Nomorobo site. A handy 3-step Wizard will walk you through the setup with helpful instructions for guidance.



In Step 1: Phone, you will enter or select the phone line information requested and then continue...

In **Step 2: Carrier Setup**, you will select and follow the instructions to set up either a Broadsoft line (within your Cloud Services Portal settings) or a Teams line (within your Teams application's Calls settings). *The set up steps for both telephony platforms are also noted below.*

And, in **Step 3: Verify**, once you've saved your settings in Step 2, you will continue on to follow the steps to ensure the service is working by having Nomorobo call your line. A final confirmation message lets you know when you're all set for the line you enabled.

Broadsoft Setup:

- 1. Open a new browser tab and Log into your Cloud Services Portal.
- 2. Click on the View All Features link in the **Basic Features** card on your Dashboard to view the settings.
- 3. Scroll down to the Forwarding section in your settings
- Find Me Simultaneous Ring: Click on the View/Edit ► drop-down to open the setting for review.
- Click the Add button at the bottom of the view. The Add Simultaneous Ring Criteria dialog displays.
- 6. Select or enter the following:
 - Description: Type Nomorobo in this field.
 - Setup Options: Choose Use Simultaneous Ring
 - Time Schedule: Choose Every Day, All Day
 - Selected Holiday Schedule: Choose None
 - Calls From: Select Any Phone Number.
- 7. Click **Save** to create the rule. *The dialog closes and you are returned to the main Find Me Simultaneous Ring setting view to complete the setup.*
- 8. Set Simultaneous Ring: to ON
- 9. Under Phone Number / SIP URI: Type the number 2053015570 into the field
- 10. Click Save to begin using the new Nomorobo rule you just created.

Once done, return to the Nomorobo site browser window and click **Next** to move on to **Step 3: Verify** in the Nomorobo Setup Wizard.

Read the instructions in the Verify section then click on the **I'm Ready Call Me Now** button and Nomorobo will call your line.

If enabled correctly and synced, a Confirmation message displays and you're all set for this line. *If there are any issues, Nomorobo displays helpful information.*

Once created, your account in Nomorobo also allows you to set up other numbers, report robocalls or suspicious numbers, review the app Help, and review the knowledge base.

| Anonymous Call Rejection | |
|--------------------------------|--|
| Barge-In Exempt i | |
| CaleriD i | |
| Call Waiting 🧯 | |
| Connected Line ID Restrictions | |
| Do Not Disturb i | |
| Music On Hold 🧯 | |
| Outbound Caller ID Block i | |
| View All Features | |

| Forwarding | ON/OFF | VIEW/EDIT | | |
|---|----------------------|-----------|--|--|
| Find Me – Simultaneous Ring | OFF | W | | |
| Forward your calls to up to ten alternate locations. | | | | |
| Simultaneous Ring: ○On ○Off □ Do not ring my simultaneous ring numbers if I'm already on a call: | | | | |
| Answer Confirmation Required | Phone Number / SIP | URI | | |
| Save | | | | |
| Simultaneous Ring Criteria L There are currently no selective cr | .ist iteria added | | | |
| Cancel Add | | | | |





Teams Setup:

- 1. Open your Teams application.
- 2. Click on the Settings and More (....) icon in your toolbar.
- 3. Click on the Settings option.
- 4. Scroll down to Calls and click on it.
- Locate the When you receive a call setting in the Call handling and forwarding section and enter or select the following:
 - Drop-down: Choose Also ring a new number or contact
 - Data entry field: Type 2053015570 into the field
 - Then select the reformatted contact number that displays to you to add it to the field. Your field will then display a contact for Nomorobo with the number **+1 205-301-5570**
- 6. The change is automatically Saved.

Once done, return to the Nomorobo site browser window and click **Next** to move on to **Step 3: Verify** in the Nomorobo Setup Wizard.

Read the instructions in the Verify section then click on the **I'm Ready Call Me Now** button and Nomorobo will call your line.

If enabled correctly and synced, a Confirmation message displays and you're all set. *If there are any issues, Nomorobo displays helpful information.*

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| | About Team | 15 | Choose a ringtone |