SMS Limits 101



Key Things to Know

- Every SMS has a character limit.
- Clerk automatically chooses the most efficient way to send your message.
- Longer messages are split into multiple parts, but your recipient still sees them as one text.

Character Limits

- 1. Standard text (letters, numbers, punctuation): 160 characters per message.
- 2. Messages with emojis or special characters: 70 characters per message.
- If you go over the limit, your text is split into multiple messages. Example: A 161-character text = 2 messages.





Text-only messages use a system called GSM-7, which is compact and allows up to 160 characters.



Messages with emojis, accents, or non-English characters use UCS-2, which fits fewer characters (70).

Quick Reference III

Message Type	Encoding	Max Characters
Plain Text (e.g. "Hello, how are you?")	GSM-7	160
Emojis (e.g "Hello ⇔₄๋๋๋๋๋๋๋๋๋๋๋๋๋๋๋๋	UCS-2	70
Non-English Characters (e.g. "Clerk Chat 是最好的")	UCS-2	70

Pro Tips 💡

- Keep messages short and clear to maximize efficiency.
- If sending bulk texts, test your message with a Message Segment Calculator (think ChatGPT) before launching a campaign.
- Emojis are great, but remember they reduce your character limit.

